AireSpring is an Authorized Starlink Reseller

AireSpring Managed Starlink Internet



Fast, Dependable Satellite Broadband Internet with Proactive Monitoring and Support

Your business needs reliable internet connectivity, especially in remote or underserved areas. Starlink business internet offers low latency with fast download speeds making it ideal as a primary or backup connection for multi-location, global enterprises.

With AireSpring managing your Starlink internet, you gain the benefits of AIreCONTROL, our proprietary AI-powered IT Service Management (ITSM) platform. AIreCONTROL offers 360-degree visibility, integrating all Starlink nodes into a single view alongside AireSpring's suite of solutions including SD-WAN, SASE, Security, Firewalls, Networking Equipment, 5G/LTE, Field Services, Logistics, and UCaaS.

Additionally, you receive end-to-end support from a dedicated team of experts, including a certified solutions engineer, a dedicated project manager, and an **AIrePOD Tier 3 managed services engineer** who oversees implementation and ongoing support throughout the life of your contract.

Key Benefits of the Starlink and AIreCONTROL Integration:

AIreMONITOR: 24/7/365 real-time oversight of Starlink services via geographically diverse network operation centers (NOCs).

AIreALERT: Automatic alerts within 10 minutes of any changes to your network status via email or text.

AIreAUTOMATE: An AI automation tool that instantly opens support cases to resolve issues quickly.

AIreDEPLOY: A dedicated team of deployment experts, including a project manager and certified network and security architects, ensuring successful implementation.

AIreSUPPORT: 24/7/365 proactive support from AireSpring NOC engineers for initial triage and remote troubleshooting, with continuous updates provided to customers.

Additionally, AIreCONTROL includes access to network status, device status, inventory, billing, service orders, support case updates, and much more.

In addition to the benefits of the AIreCONTROL platform, customers also benefit from:

- Professional installation services and rapid technician dispatch for troubleshooting and maintenance.
- Remote rebooting of Starlink devices and direct ticketing with Starlink.
- Comprehensive inventory management of Starlink equipment for direct shipping to customer sites, including next-day delivery for replacement units.
- Simplified billing with one consolidated invoice for your Starlink internet and all other AireSpring provided connectivity products and managed services; including SD-WAN, SASE, security, firewalls, networking equipment, 5G/LTE, field services, logistics, and UCaaS.

The combination of Starlink's innovative technology with AIreCONTROL allows you to get the full benefit of Starlink as a managed service.

Key Features and Benefits of Starlink Internet

Starlink's low earth orbit (LEO) satellite technology not only enhances internet connectivity reliability but also reduces costs and alleviates burdens on enterprise IT teams when combined with AIreCONTROL and managed services. Starlink from AireSpring facilitates connectivity to SaaS applications and supports your most demanding cloud-based networking requirements with fast, resilient service anywhere.

- 6,000+ satellites in low earth orbit mesh network and growing
- High-speed business internet: 40-220+ MBPS
- Low latency 25 – 60 MS round-trip for most users
- 100+ countries served

Multi-location Data Service for Enterprises

- Stationary installation of a high-performance antenna.
- Includes an indoor power unit that connects to the external antenna and provides an Ethernet handoff.

Access Lightning-Fast Speeds:

- DOWNLOAD. 40-220+ MBPS.
- UPLOAD. 8-25+ MBPS.
- LATENCY. 25-60 MS.

The AireSpring Advantage

AIreCONTROL: AIreCONTROL is our proprietary AI-powered, cloud-based IT Service Management (ITSM) platform that provides 360 degrees of complete visibility and control, consolidating every aspect of your network, and unifying every process, device, circuit, and data point onto a single cloud-based platform.

Tier 3 Engineer POD Support: We replace outdated legacy, reactive support models with Dedicated Tier 3 Engineering AIrePODs. Your Assigned Engineering POD stays with you from end to end and is available to assist within 10 minutes of opening a case.

Single-Source Global Provider: AireSpring partners with ISPs and carriers in over 190 countries to directly source connectivity and deliver a complete single-source managed solution.

Best-of-Breed Technologies: We work directly with the foremost, best-of-breed technology companies such as Cato Networks, Cisco-Meraki, Fortinet, Poly, and VMware to design and deploys managed IT, connectivity, networking, security, mobility, and unified communications solutions that are custom built to the individual needs of your business.

AireSpring Global Managed SD-WAN : We eliminate the difficulties associated with managing global networks. AireSpring provides a true global footprint with its own proprietary global private network (GPN) that spans six continents with twenty-four global PoPs.

Global Field Services: Our field services capabilities supplement your in-house IT team globally to fulfill on-site implementation requirements, including site surveys, structured cabling, extended wiring, equipment configuration and installation of IP phones, POTS replacement, Wi-Fi access points, switches, routers, and SD-WAN and firewall appliances.

One Company. Single Point of Contact: We eliminate the drain on your resources and costly expense of vendor sprawl. All services are delivered by a single vendor on a fully managed service, which allows you to avoid the finger pointing and vendor blame game that occurs when you have services delivered by a different vendor than your connectivity

Award-Winning Customer Experience: AireSpring has won over 100 coveted industry awards, most notably the 2024 People's Choice Stevie Award for Favorite Customer Service, as well as multiple Stevie Awards for Favorite Customer Service Team.

Family Owned and Operated Since 2001: AireSpring is an established name in the industry that you can count on for your communications. We've been in business for over two decades and are profitable and debt-free.

Escalation List Up to Our CEO: We stand behind our service 100%! In fact, we're so committed to ensuring complete satisfaction that we provide all our customers with an escalation list giving you access to our executive management all the way up to our CEO.

Ready to find out more? Contact us at 888-389-2899, email sales@airespring.com, or visit our website at www.airespring.com.

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